

## Students Feedback -2022-'23

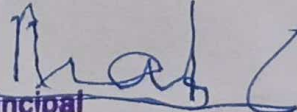
### Analysis of major concerns and the action taken report

The feedback analysis report provides valuable insights into the quality of services provided by Tarakeswar Degree College. Based on the feedback received from the students, there are several areas that require attention and improvement. The following are the key findings from the report:

1. **Faculty Availability and Support:** The majority of students agree that faculty members are available and helpful. This indicates a positive aspect of the college's services.
2. **Infrastructure and Facilities:** The availability of clean drinking water and well-maintained toilets/washrooms is appreciated by the students. However, there are concerns regarding the condition of lab equipment and the availability of prescribed books/reading materials in the central library.
3. **Teaching and Learning Experience:** The quality of food in the college canteen is satisfactory and hygienic, and the interest generated by the teachers is generally perceived positively. However, there are some concerns about the completion of the syllabus and the communication skills of the teachers.
4. **Administrative Support:** The office staff is considered cooperative and helpful, which is a positive aspect. However, there is a need to improve the redressal of grievances and the display of notices and results.

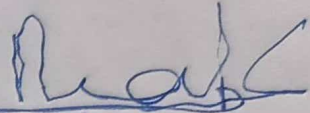
#### Possible Actions:

1. **Faculty Development:** Conduct regular training and workshops for faculty members to enhance their teaching skills, communication skills, and subject knowledge. This will contribute to a better learning experience for the students.
2. **Infrastructure Improvement:** Allocate funds to repair and maintain lab equipment to ensure they are in good working condition. Additionally, ensure that the central library is well-stocked with the prescribed books and reading materials required by the students.
3. **Syllabus Completion:** Monitor the progress of syllabus completion by the teachers and take necessary steps to ensure that the curriculum is covered within the specified time frame. This will help students in their academic preparation.
4. **Grievance Redressal:** Establish a structured system for addressing student grievances and ensure that they are resolved in a timely manner. This will enhance student satisfaction and create a positive environment.

  
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Pin : 712410

5. **Communication and Transparency:** Improve communication channels between the college administration and students by regularly updating notices and displaying results in a timely manner. This will keep students informed and reduce any confusion or uncertainty.
6. **Continuous Feedback Mechanism:** Implement a system for regular feedback collection from students to identify areas of improvement and address their concerns effectively. This will help in continuously enhancing the quality of services provided by the college.

By implementing these actions, Tarakeswar Degree College can work towards enhancing the quality of services provided and create a conducive learning environment for its students.

  
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## Students Feedback -2021-'22

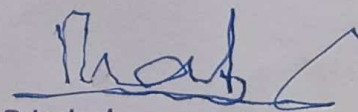
### Analysis of major concerns and the action taken report

Based on the feedback analysis report, it is evident that there are several areas where the quality of services provided by Tarakeswar Degree College can be enhanced. The following are the key areas that require attention:

1. **Grievance Redressal:** A significant number of students have expressed dissatisfaction with the redressal of grievances and problem-solving processes. This indicates a need for a more efficient and timely system for addressing student concerns.
2. **Quality of Food and Hygiene:** The satisfaction with the quality of food in the college canteen and its hygienic conditions is a concern. It is essential to ensure that the food provided meets satisfactory standards and that hygienic practices are strictly adhered to.
3. **Internet Facility and Library Staff:** The internet facility provided in the library and the cooperation of the library staff have received mixed feedback. Efforts should be made to improve the internet facilities and ensure that the library staff is more cooperative and helpful.
4. **Knowledge Base and Commitment of Teachers:** The perception of the knowledge base and commitment of teachers is crucial for the overall academic experience. It is important to address any concerns raised by students in these areas to ensure a high-quality learning environment.
5. **Office Staff Cooperation:** The feedback indicates a need for improvement in the cooperation and helpfulness of the office staff. Training and support for the office staff may be necessary to enhance their effectiveness in supporting students.
6. **Anti-Ragging and Women Cell:** The satisfaction with the work of the anti-ragging and women cell is relatively low. It is important to review and improve the effectiveness of these support systems for students.
7. **Cleanliness and Maintenance:** The cleanliness and maintenance of toilets/washrooms and the availability of clean drinking water are essential for the overall well-being of students. Efforts should be made to ensure that these facilities are properly maintained and meet the required standards.

Based on the feedback analysis, it is recommended that the college administration takes the following actions to enhance the quality of services:

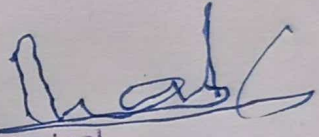
1. Conduct a comprehensive review of the grievance redressal system and implement measures to address student concerns in a more efficient and timely manner.
2. Evaluate the quality and hygiene standards of the college canteen and take necessary steps to improve the food quality and ensure adherence to hygienic practices.



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3. Provide additional training and support to the library staff to enhance their cooperation and helpfulness towards students.
4. Offer professional development opportunities for teachers to improve their knowledge base and commitment to students' academic success.
5. Provide training and support for the office staff to enhance their cooperation and helpfulness towards students and improve administrative processes.
6. Review and strengthen the effectiveness of the anti-ragging and women cell initiatives to ensure the safety and well-being of students.
7. Implement regular maintenance and cleanliness protocols for toilets/washrooms and ensure the availability of clean drinking water throughout the campus.

By addressing these areas of concern and implementing the recommended actions, Tarakeswar Degree College can significantly enhance the quality of services provided to its students and create a more positive and supportive learning environment.

  
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## Students Feedback -2020-'21

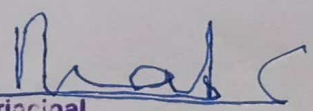
### Analysis of major concerns and the action taken report

The feedback analysis report from the students of Tarakeswar Degree College for the academic year 2020-2021 highlights several areas that require attention to enhance the quality of services provided. The report indicates that while there are positive aspects, there are also significant concerns that need to be addressed.

1. **Faculty Availability and Support:** The majority of students strongly agree that faculty members are available and helpful. This is a positive aspect that should be maintained and encouraged.
2. **Completion of Syllabus:** A significant number of students agree that teachers complete the subject as per the syllabus, indicating a satisfactory level of academic coverage.
3. **Interest Generated by Teachers:** The majority of students agree that teachers generate interest in the subjects, which is a positive indicator of teaching effectiveness.
4. **Facilities and Services:** There are several areas of concern, including the quality of food in the college canteen, cleanliness and maintenance of toilets and washrooms, availability of prescribed books and reading materials in the central library, and the eco-friendliness of the campus.

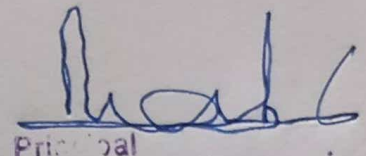
#### Possible Actions to Enhance Quality of Services:

1. **Improve Canteen Services:** The college administration should focus on improving the quality and hygiene of food in the college canteen to ensure the well-being of the students.
2. **Maintenance of Facilities:** It is essential to prioritize the cleanliness and proper maintenance of toilets and washrooms to provide a healthy and hygienic environment for the students.
3. **Library Resources:** Efforts should be made to ensure the availability of prescribed books and reading materials in the central library to support the academic needs of the students.
4. **Campus Sustainability:** The college should take steps to enhance the eco-friendliness of the campus, such as implementing sustainable practices and promoting environmental awareness among students and staff.

  
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5. **Redressal of Grievances:** The college administration should ensure that grievances are redressed and problems are solved in a timely and effective manner to enhance the overall satisfaction of the students.

By addressing these areas of concern and building upon the positive aspects highlighted in the feedback analysis report, the college can significantly enhance the quality of services provided to the students. This will contribute to a more positive and conducive learning environment for the entire college community.



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## Students Feedback -2019-'20

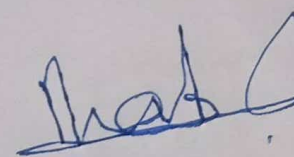
### Analysis of major concerns and the action taken report

In analyzing the feedback, it is evident that the majority of students "Strongly Agreed" or "Agreed" that faculty members are available and helpful, clean drinking water is available, and the teachers complete the syllabus as per the feedback provided. However, there were mixed responses regarding communication skills, equipment condition in labs, and the knowledge base of the teachers. The students generally expressed satisfaction with the interest generated by the teachers, internet facility in the library, and the cooperation of the library staff. There were positive responses regarding the campus being green and eco-friendly, the cooperation of the office staff, and the availability of prescribed books and reading materials in the central library. However, there were concerns about the cleanliness and maintenance of toilets and washrooms, as well as the effectiveness of the anti-ragging/women cell.

The report indicates that there are concerns regarding the redressal of grievances, communication skills of the staff, internet facility in the library, quality of food in the college canteen, cooperation of the library staff, completion of syllabus by teachers, effectiveness of the anti-ragging/women cell, knowledge base of the teachers, cleanliness of toilets, and the availability of prescribed books and reading materials in the central library.

To address these concerns and enhance the quality of services, the following actions should be considered:

**Faculty Availability and Communication Skills:** The report shows that there is uncertainty regarding the availability and helpfulness of faculty members. Additionally, communication skills have received mixed responses. To address this, the college should consider implementing regular faculty availability hours and communication skills training programs to ensure that students' needs are met effectively.



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**Infrastructure and Facilities:** The feedback indicates concerns about the condition of equipment in labs, cleanliness of toilets, and the quality of food in the college canteen. The college should prioritize maintenance and cleanliness of facilities, as well as ensuring the availability of hygienic and satisfactory food in the canteen. Additionally, the college should invest in upgrading lab equipment to ensure they are in good working condition.

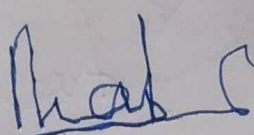
**Library and Reading Materials:** While the library staff's cooperation has been positively acknowledged, there are concerns about the availability of prescribed books and reading materials. The college should take steps to ensure that the central library is well-stocked with the necessary reading materials and prescribed books to support students' academic needs.

**Anti-Ragging and Women Cell:** The feedback indicates that there are doubts about the satisfactory work of the anti-ragging/women cell. The college should review and strengthen the effectiveness of these cells to ensure the safety and well-being of students.

**Campus Environment:** The report shows uncertainty about the campus being green and eco-friendly. The college should consider implementing sustainability initiatives and promoting eco-friendly practices to create a more environmentally conscious campus.

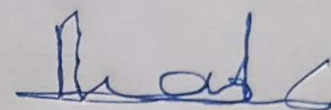
**Notice and Results Display:** There is uncertainty about the display of notices and results by the college. The college should ensure that important information, notices, and results are consistently and prominently displayed for the benefit of the students.

**Redressal of Grievances:** While the majority of students agree that their grievances are redressed and problems are solved well in time, there are still some who disagree. The college

  
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should review its grievance redressal mechanisms and ensure that all student concerns are addressed promptly and effectively.

In conclusion, the feedback analysis report provides valuable insights into various aspects of the college environment. By taking proactive measures to address the identified areas for improvement, the college can enhance the quality of services provided and create a more supportive and conducive learning environment for its students.



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## Students Feedback -2018-'19

### Analysis of major concerns and the action taken report

**Faculty Availability:** The majority of students (693) agreed that faculty members are available and helpful. However, 36 students were not sure.

**Action:** Faculty members should be encouraged to maintain open office hours or provide additional means of contact for students who need assistance.

**Communication Skills:** The majority of respondents (698) agreed that the communication skills in terms of articulation and comprehensibility were satisfactory, with 132 strongly agreeing. However, 48 were not sure and 10 disagreed.

**Action:** Continue with the current communication training, but also conduct workshops or seminars to enhance communication skills further.

**Interest Generated by Teacher:** Most students agree that the teacher generates interest in the subject. However, a few students disagree or are not sure.

**Action:** Teachers should be encouraged to use more engaging teaching methods to generate interest in the subject. This could include interactive activities, practical examples, or multimedia.

**Completion of Syllabus:** Most students (709) agreed that the teacher completes the subject as per the syllabus, but 8 strongly disagreed.

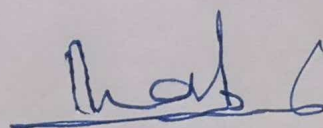
**Action:** Teachers should ensure that they are covering the entire syllabus and provide students with a clear plan of what will be covered in each class.

**Lab Equipment:** The majority of students agree that the lab equipment is in good working condition. However, a significant number of students are not sure.

**Action:** Regular maintenance and checks of lab equipment should be conducted to ensure they are in good working condition.

**Clean Drinking Water:** Most students agree that clean drinking water is available on the college campus. However, a few students disagree.

**Action:** Regular checks should be conducted to ensure the availability and cleanliness of drinking water on campus.



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Pin : 712410

**Internet Facility:** The internet facility provided in the library was found satisfactory by most respondents (670 agreed, 145 strongly agreed). However, 50 were not sure and 19 disagreed.

**Action:** Maintain the current internet facility, but also conduct a review to identify areas of improvement to address the concerns of those who disagreed or were unsure.

**Teacher's Knowledge Base:** The majority of respondents (692) agreed that the knowledge base of the teacher was satisfactory, with 155 strongly agreeing. However, 26 were not sure and 8 disagreed.

**Action:** Continue with the current teacher training programs, but also conduct regular knowledge enhancement sessions for teachers to address the concerns of those who disagreed or were unsure about the Teacher's knowledge base.

**Availability of Books/Reading Materials:** The majority of students agree that the prescribed books/reading materials are available in the Central library (694 out of 884) and Departmental library (140 out of 24). However, there are a few students who disagree or are not sure.

**Action:** The college authority should ensure that all the prescribed books/reading materials are available in the libraries and take necessary actions to procure any missing.

**Library Staff:** The majority of students (684 out of 886) agree that the library staff is cooperative and helpful. This indicates a positive response and no immediate action is required.

**Action:** However, the college authority can appreciate the library staff for their good work and encourage them to maintain the same level of service.


**Office Staff:** The majority of students (687 out of 883) agree that the office staff is cooperative and helpful. However, there are a significant number of students (221) who disagree.

**Action:** The college authority should investigate the reasons for this disagreement and take necessary actions to improve the service of the office staff.

**College Canteen:** The quality of food in the college canteen was found satisfactory and hygienic by most respondents (673 agreed, 124 strongly agreed). However, 70 were not sure and 19 disagreed.

**Action:** Maintain the current food quality standards, but also conduct a hygiene audit and take feedback from students who were not sure or disagreed to improve further

**Toilets/Washrooms:** The majority of students (674 out of 883) agree that the toilets/washrooms are clean and properly maintained. However, there are a few students who disagree or are not sure.

  
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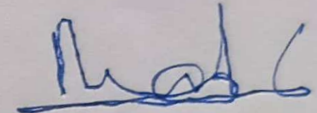
**Action:** The college authority should ensure regular checks and maintenance of the toilets/washrooms to ensure cleanliness and hygiene.

**Anti-ragging/Women Cell:** Most students (649 out of 888) agree that the work of the Anti-ragging/Women cell is satisfactory. However, there are a few students who disagree or are not sure.

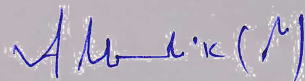
**Action:** The college authority should conduct awareness programs about the work of the Anti-ragging/Women cell and take feedback from students to improve its functioning.

**Grievances Redressal:** The majority of the respondents (698) agreed that their grievances are redressed and problems are solved well in time, with 122 strongly agreeing. However, 52 were not sure and 15 disagreed.

**Action:** Continue the current grievance redressal process, but also conduct a review to identify areas of improvement to address the concerns of those who disagreed or were unsure



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